

Digital Communication Channels in Support of Student Learning

Students/Parents Guidelines



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Login to your Microsoft Teams account. You can find full details on how to login to your Microsoft account in this link:

Sign into your Microsoft account dashboard



Teams app by clicking on app launcher icor at the top corner, then select "Teams".

In the "Teams" program, you will see two groups (teams):

Grade Based The group name will be as follows:

For grades first to fourth: "WB-Grade 1-4."
For grades fifth to ninth: "WB-Grade X", where X represents the specific grade number.



The name of the psychosocial/recreational support group will be as follows:

- For grades first to fourth: "West Bank PSS male" for male students, and "West bank PSS Female Grade 1-4" if the student is female.
- For grades fifth to ninth: "West Bank PSS male" for male students, and "West bank PSS Female Grade 5-9" if the student is female.







By clicking on the icon for psychosocial support, you will see the following, where you can ask questions to the mentor.



By clicking on your grade team, you will see four channels dedicated to four subjects: English, Math, Science, and Arabic.

If you have and inquiries or questions, you can click on the "Students Questions" tab,

Cencel Explan Math Scence KupcH ddd Let's get the conversation Ty @restruing a student or tender to beg	< All teams WG WB-Grade9	General Posts Files Suddrom Questions
Let's get the conversation Ty Greationing a statient or teacher to beg	General English Mash Science 444041 eAUI	
		Let's get the conversation Try Greensioning a student or teacher to beg

Inside each channel, you can find announcements made by the education committees.

	Microsoft Teams	Q, Search
Q. Activity	< All teams	General Posts Files Students Questions
Tesms	WB	Hi, احمد الله When you submit this form, the owner will see your name and email address. * Required
Calender	West Bank - Grade 9	1. Select subject * 🗔
Assignme	General	اللغة العربية 🔘
	English	
	Math	O Math
0.0	Science	O English
Apps	1 hidden channel	
		◯ Science
		2. اكتب سؤالك للحصول على إجابات من المعلمين 🕄 🖫
		Enter your answer
(?) Help		
$\overline{1}$		Submit

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as shown in the picture:

After you submit your question, it will be forwarded to the education committees, who will contact you via chat as soon as they can.

Support

If you encounter any technical problems with your Microsoft account or any problems accessing your groups and channels, please contact the technical support team on:



MSTeamsSupport1@unrwa-edu.org MSTeamsSupport2@unrwa-edu.org MSTeamsSupport2@unrwa-edu.org 0593585875 0593585874

0593585873

