

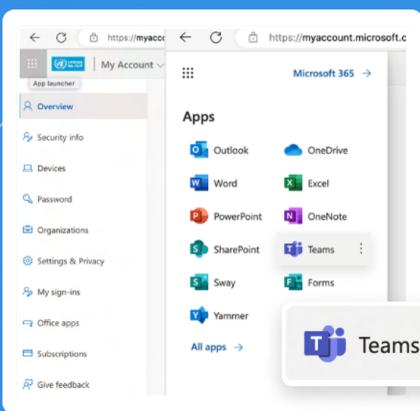


Digital Communication Channels in Support of Student Learning

Students/Parents Guidelines

Login to your Microsoft Teams account. You can find full details on how to login to your Microsoft account in this link:

[Sign into your Microsoft account dashboard](#)



Navigate to the Teams tab on Microsoft Teams app by clicking on app launcher icon at the top corner, then select "Teams".

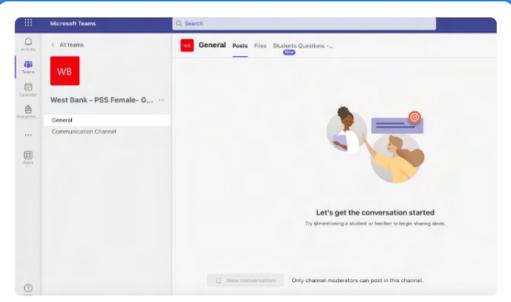
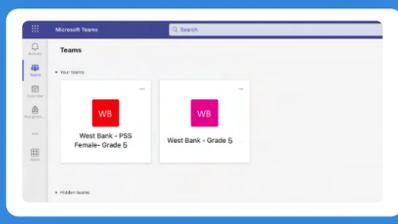
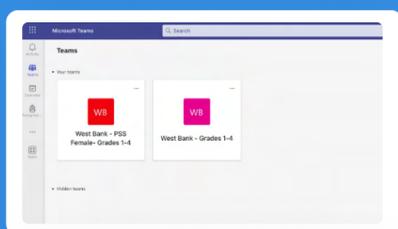
In the "Teams" program, you will see two groups (teams):

Grade Based

- The group name will be as follows:
 - For grades **first to fourth**: "WB-Grade 1-4."
 - For grades **fifth to ninth**: "WB-Grade X", where X represents the specific grade number.

PSS

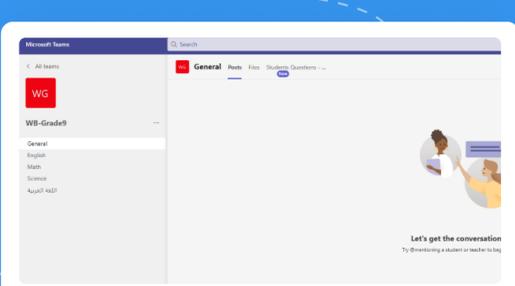
- The name of the psychosocial/recreational support group will be as follows:
 - For grades **first to fourth**: "West Bank - PSS male" for male students, and "West bank PSS Female Grade 1-4" if the student is female.
 - For grades **fifth to ninth**: "West Bank - PSS male" for male students, and "West bank PSS Female Grade 5-9" if the student is female.



By clicking on the icon for psychosocial support, you will see the following, where you can ask questions to the mentor.

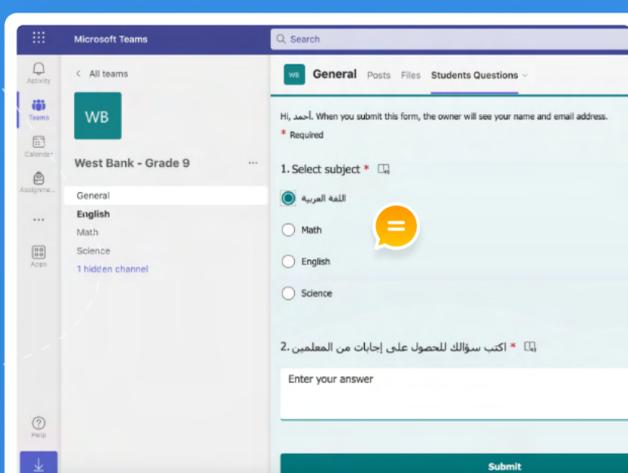


By clicking on your grade team, you will see four channels dedicated to four subjects: English, Math, Science, and Arabic.



Inside each channel, you can find announcements made by the education committees.

If you have and inquiries or questions, you can click on the "Students Questions" tab, as shown in the picture:



After you submit your question, it will be forwarded to the education committees, who will contact you via chat as soon as they can.

Support

If you encounter any technical problems with your Microsoft account or any problems accessing your groups and channels, please contact the technical support team on:



MSTeamsSupport1@unrwa-edu.org

MSTeamsSupport2@unrwa-edu.org

MSTeamsSupport2@unrwa-edu.org



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